



WARRANTY POLICY

At Total Transmissions Chicago, we stand behind the quality of our torque converters. The following warranty terms and conditions apply to all torque converter purchases.

Warranty Coverage

- Stock Torque Converters include a 2-Year Unlimited Mileage Warranty from the original date of purchase.
- Performance and Heavy-Duty Torque Converters include a 1-Year Unlimited Mileage Warranty from the original date of purchase.

Warranty coverage is limited solely to defects in materials and workmanship of the torque converter manufactured and sold by Total Transmissions Chicago.

Warranty Limitations

This warranty covers only the repair or replacement of the torque converter at the sole discretion of Total Transmissions Chicago.

This warranty does not cover:

- Labor costs
- Removal or reinstallation costs
- Transmission damage
- Vehicle damage
- Towing expenses
- Rental vehicle expenses
- Loss of use
- Lost wages or downtime
- Fluid, fluid contamination, or fluid loss
- Shipping charges
- Diagnostic fees
- Any incidental, indirect, special, or consequential damages

Installation Requirements

To maintain warranty eligibility:

- The torque converter must be installed by a professional transmission repair facility or qualified professional installer.
- Proper transmission flushing and cleaning procedures must be performed prior to installation.
- All cooler lines, filters, and related transmission components must be properly cleaned or replaced.
- The transmission must be free from contamination, debris, or pre-existing internal damage.

Proof of professional installation may be required for any warranty claim.

Warranty Void Conditions

This warranty is void if:

- The torque converter has been altered, modified, disassembled, welded, machined, or tampered with in any way
- The converter was improperly installed
- The converter was installed in a defective or contaminated transmission
- The converter was not installed by a professional transmission shop or qualified installer
- Improper tuning, misuse, abuse, racing damage, overheating, or neglect occurred
- The vehicle was used in competition, racing, pulling, or off-road abuse beyond the intended application
- Improper transmission flushing or installation procedures were not followed

Warranty Claim Process

All warranty claims must:

- Include proof of purchase
- Include proof of professional installation
- Receive prior authorization from Total Transmissions Chicago before any return is made
- Be returned for inspection if requested

Warranty claims will not be processed without prior authorization.

Purchaser Agreement

By purchasing and/or installing a torque converter from Total Transmissions Chicago, the purchaser acknowledges, understands, and agrees to all warranty terms and conditions stated herein.

The purchaser further agrees that the sole remedy available under this warranty is repair or replacement of the torque converter at the sole discretion of Total Transmissions Chicago.

To the maximum extent permitted by law, the purchaser waives and forfeits any right to pursue legal claims, lawsuits, or legal proceedings against Total Transmissions Chicago, its owners, employees, affiliates, partners, and representatives for damages exceeding the original purchase price of the product.